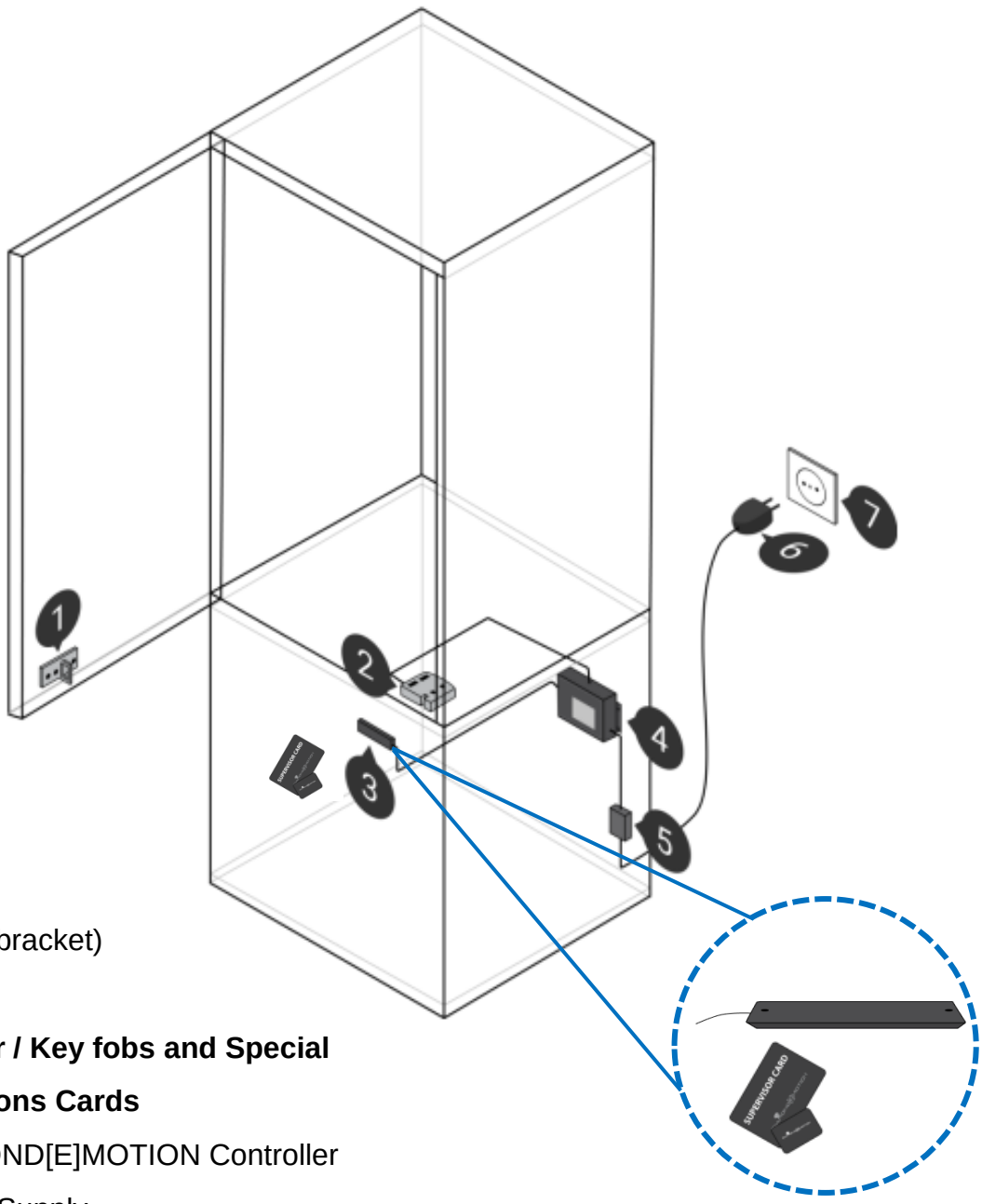
MEMO- READER INSTALLATION GUIDELINE

This guideline is specifically showing the installation of MEMO´s *READER V, DIAMOND-E-MOTION controllers and MMV-0002 locks. T*his document is applicable for all MEMO DIAMOND [E] MOTION *READERS, controllers and locks in principal.*



1. Latch (bracket)
2. Lock
3. **Reader / Key fobs and Special Functions Cards**
4. DIAMOND[E]MOTION Controller
5. Power Supply
6. Power Cable
7. Wall Socket

PLAN READER INSTALLATION

1. CONSIDER READER INSTALLATION

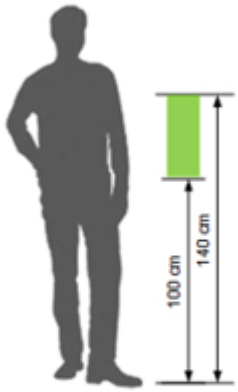
Consider best reader position regarding

- Best User Handling
- Best Surface Protection
- Best Reader & Cable Fixation

Best User Handling

Consider that position of reader in a show case must be in the convenient range of reach by short and tall users.

Readers should be installed in a final height between 100 and 140cm, exceed these measures only in special cases.



100-140 cm = 40 -55 inches

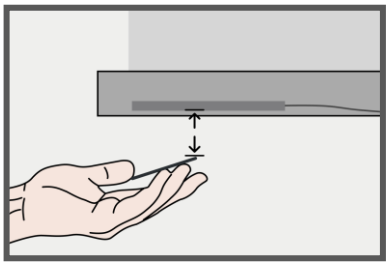
Best Surface Protection

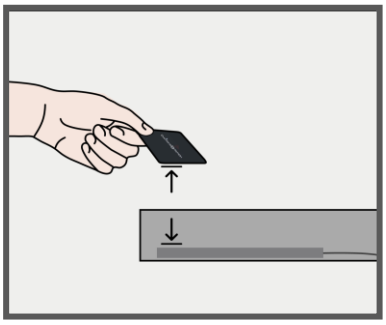
Users will present keys to the reader at the furniture surface. Presenting a key at a distance to the surface works perfectly fine when installation is done correct.

Nevertheless, some users touch and scratch the surface when presenting a key!

Select a reader position, facing downwards is recommended whenever possible!

Optimizing the READING RANGE is protecting surface also – follow next page carefully.





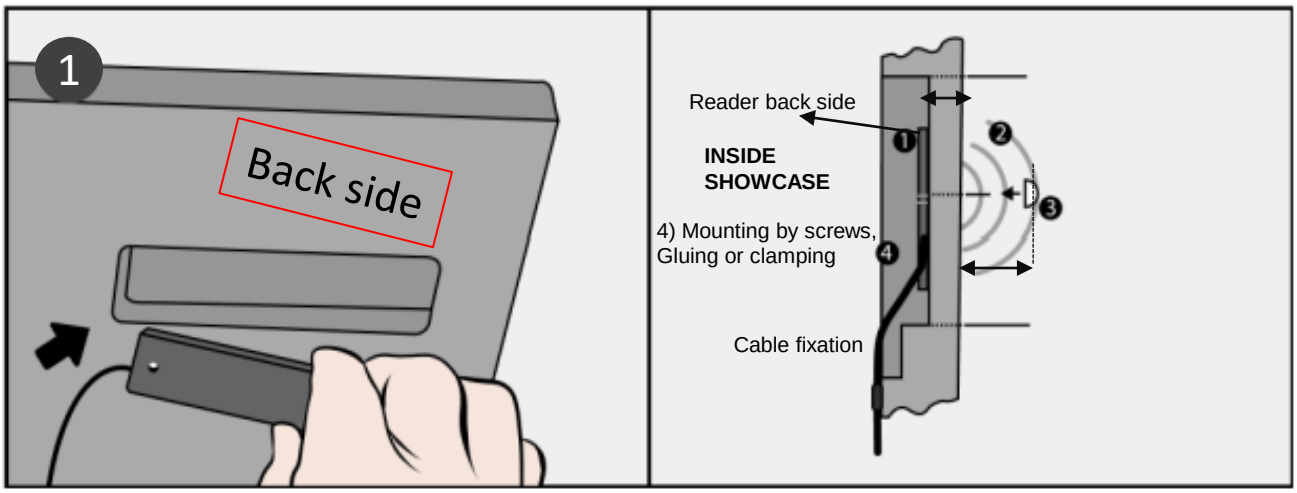
PLAN READER INSTALLATION

Best READING RANGE

Front Panel or Door must be milled down (5mm recommended) to a thickness of 5-10mm to ensure a good READING RANGE for keys to the outside.

Test Reading Range on MOCK-UP always with KEY-FOBS & CARDS!

1) Reader is transmitting signals to the outside of the show case
2) The outside Reception area. Is reduced by the thickness of the front panel
3) Reader Space milled out for better reading range.

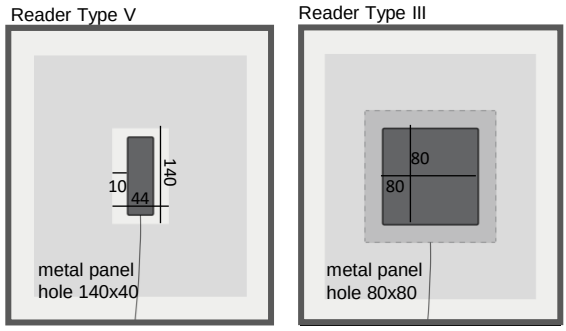


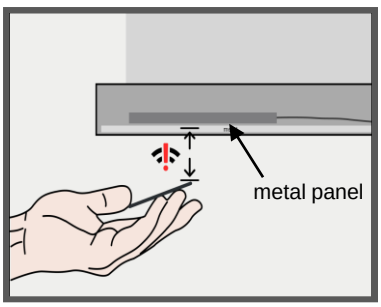
Surrounding Materials

Consider that any kind of metal is blocking the communication between reader and keys.

Select the reader position carefully regarding the surrounding materials. Predicting the behavior near to metal is impossible, we strongly recommend to build a mock-up and test READING RANGE in a specific setup.

Metal surfaces, mirrors, paints with metal particles are blocking or weakening the READING RANGE – test Range on a MOCKUP before building the final product.

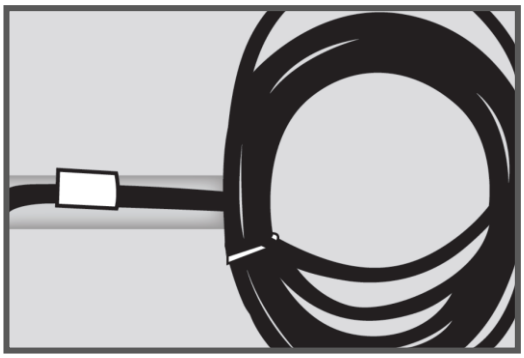




PLAN READER INSTALLATION

Best Reader & Cable Fixation

Consider that the reader must be fixed in its position so that it stays in place. Any way of mounting is fine, as long as it works – glue and tape might get weak over time!



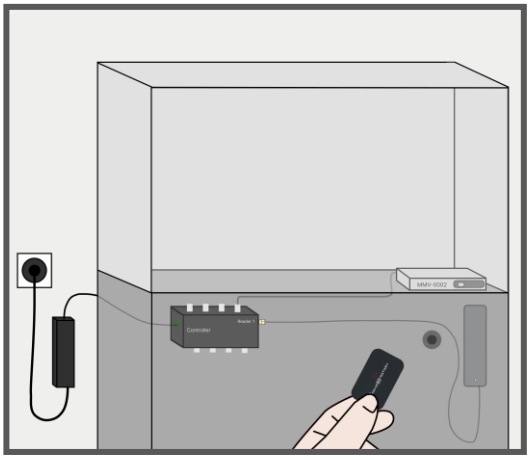
Consider the area in the show case where reader cable is placed towards the controller. Either you prepare a milling groove or a cable channel to lead the cable controlled and protected – this avoids possible damages while use of show cases.

Consider, how to fix the Reader and where cables are running inside to be protected against damages!

Damages may ocure by moving parts as drawer rails or material which is placed inside by users!

Build a MOCKUP

Before starting a production always build a mock-up with identic dimensions and materials to test the proper operation.



Give special attention when running cables between different modules of a show case – leave openings for cables, convenient to install them by hand.

Plan how to fix the reader and how to keep cables in place.

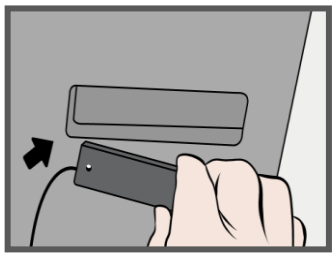
Install reader in the MOCKUP and test reading range – perform the test with Key Fobs AND with Key Cards.

2. READER INSTALLATION

Perform the following simple steps:
- Fix Reader Properly
- Feed Cable to Controller and fix
- Connect Cable to Controller

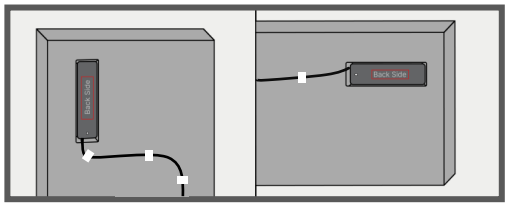
Fix Reader Properly

When the thickness of the front panel is more than 5-10mm there must be an area prepared for the mounting of the MEMO reader. This area must be milled down to a thickness of 5-10mm to ensure a maximum reading range to the outside.



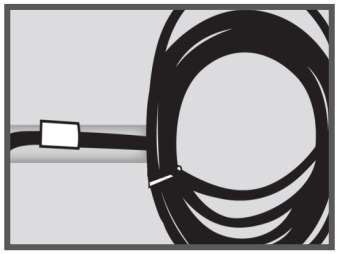
Fix reader by screwing, clamping or gluing – but make sure that it will not go lose by time!

Make sure "Backside" Label faces to the inside of the show case!



Feed Cable to Controller and fix

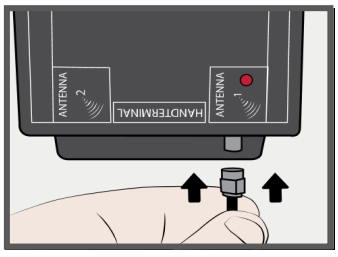
Cables must be feed inside the show case to lead to the controller. Put cables in a milled-out groove or in a cable channel to protect cable of damages.



Uncontrolled, loose cables must be avoided under any circumstances!

Connect Cable to Controller

Connect the golden SME screw terminal to the controller by hand. Screw the terminal all the way until the end.



Do not fix it with too high torque, screw by hand, do NOT use tools!

3. TEST the INSTALLATION

Perform the following simple steps:
- Check Power & Connections
- Check Reading of KEY FOBs & CARDs

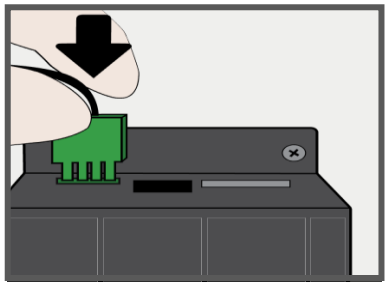
Check Power & Connector

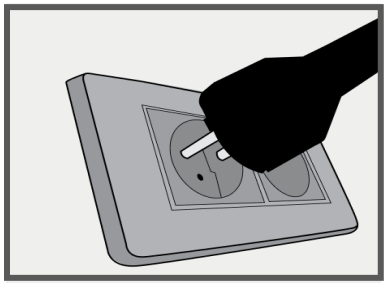
Step 1: check that green power connector is inserted completely in the controller.

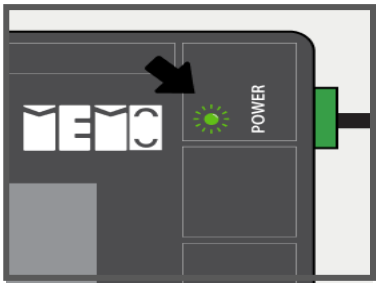
Step 2: check that power plug is inserted in the wall socket completely

Step 3: check that GREEN “Power”-LED on the controller is ON

When GREEN “Power”-LED is ON, the controller has power and is ready for operation.



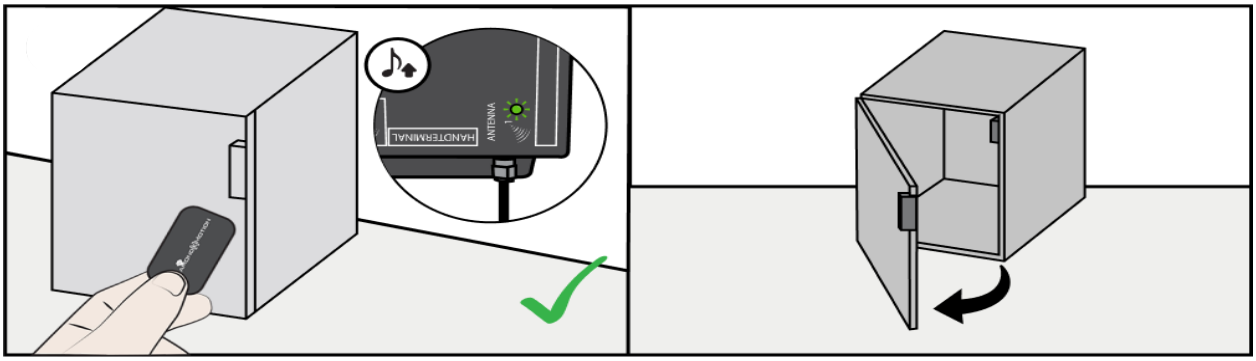




Check Reading in General

Present Key Fob at batch point by approaching the (**programmed**) Key Fob from the outside of the show case and go close to the panel surface.

Listen to a beep sound and watch the “Antenna” LED on the controller – as soon as a beep sounds and LED turns to ON, the key is recognized, and reader is working.



TEST the INSTALLATION

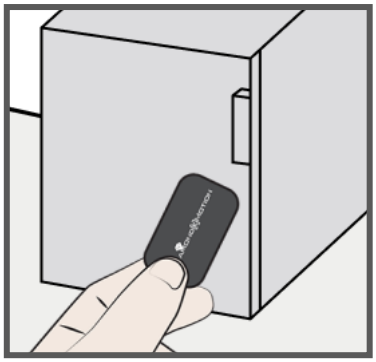
Check Reading RANGE

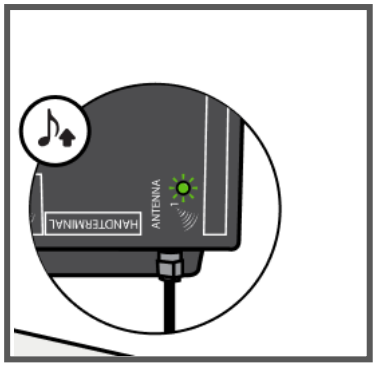
Step 1: approach key fob from approx. 10cm (4 inches) and go closer slowly

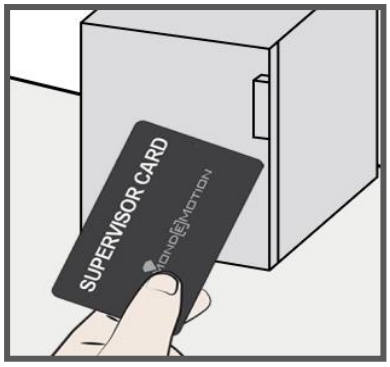
Step 2: listen to the beep sound and stop movement when sound starts

Step 3: stay frozen in that distance and measure from key to panel surface – it shall be approx. 2,5cm = 1 inch

Step 4: repeat test with Key Card – usually key fobs have smaller range, but some environment gives shorter reading range with Cards



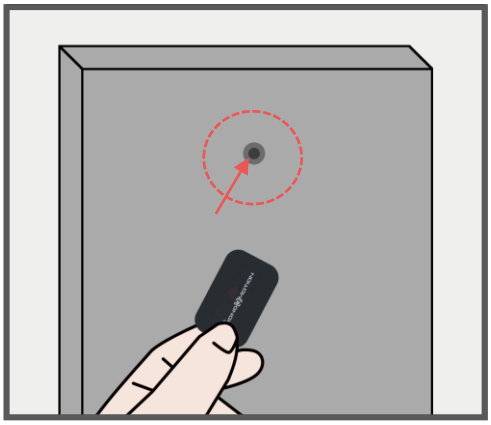




Mark Reading BATCH POINT

Step 1: measure from the inside and mark the center of reader at the outside, if this is not possible, proceed with step 2

Step 2: move key fob around and watch exactly for the point when the reading sound signal is triggered



From the outer side do a batch point to remember the reader position in the future.

TEST the INSTALLATION – COMMON ISSUES

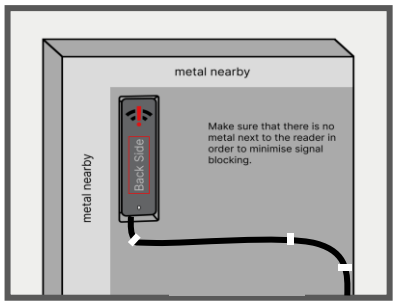
COMMON ISSUES

Experience from our technical support shows the following issues on the row of frequent questions:

- Check Material around Reader
- Check exact Batch Point
- Check Correct Presentation of Keys
- Check Reader Orientation
- Check Connector at Controller
- Check Controller on Power
- Check Cable for damages
- Check Reader fixation inside
- Check other cables in parallel

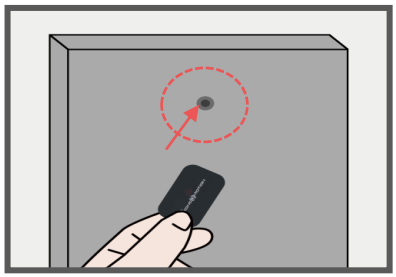
Check Material around Reader

Any kind of metal is blocking or weakening the signal by physical effects – connect a spare reader to controller and test if keys work with a different reader outside of the show case.



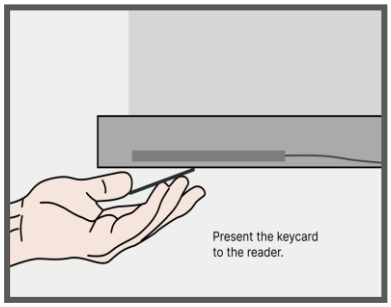
Check exact Batch Point

Presenting the Key precisely at the right batch point is essential – the reading range should be approx. 1,5cm = 0,6 inch around the ideal point – mark that point for easy use.



Check correct Presentation of Keys

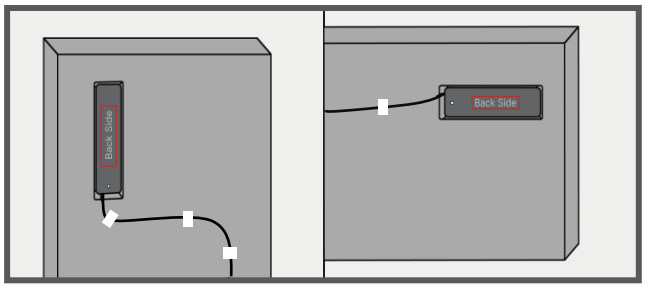
Presenting the Key in a slow and controlled move is essential to give the system time for communication – fast and hectic moves do not allow communication between keys and reader.



TEST the INSTALLATION – COMMON ISSUES

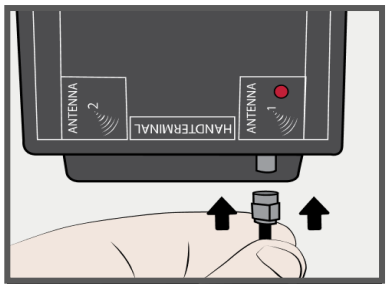
Check Reader Orientation

Make sure the reader is fixed with the “Backside”-Label oriented to the inside of the show case – wrong orientation is reducing reading range by. 5mm (0,2 inch).



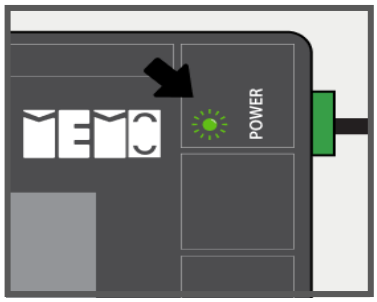
Check Connector at Controller

Reader Connector on controller might have been damaged during installation, check by hand if golden screw terminal is stable.



Check Controller

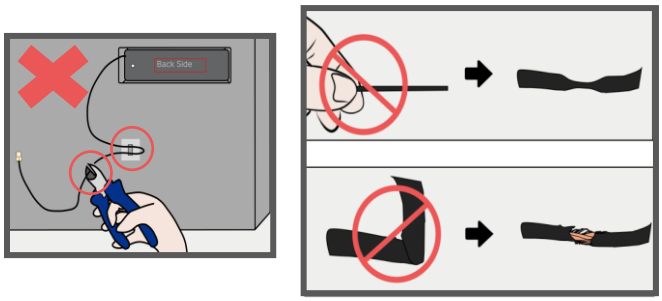
Check green “Power”-LED on controller – test controller by pulling green connector – push it back and wait for 3-tone sound signal. No sound signal – check electric power from socket.



TEST the INSTALLATION – COMMON ISSUES

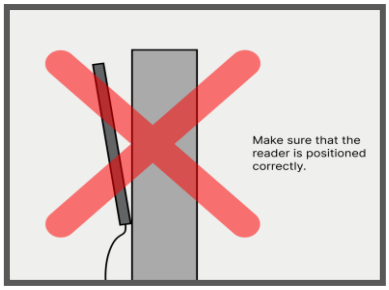
Check Cable for damages

During assembly and transport of show cases the cables might have been squeezed, elongated or even cut – connect another reader to controller and check function.
Don’t cut / bend reader cable during the installation.



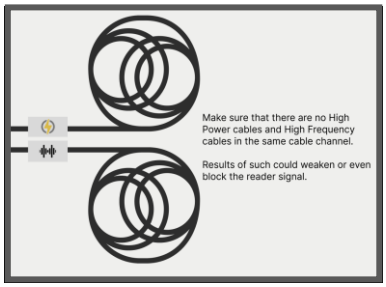
Check Reader fixation inside

Make sure the reader is installed flat and neat to the panel. Angled or loose fixation is reducing reading range, in worst case Keys are not detected at all.



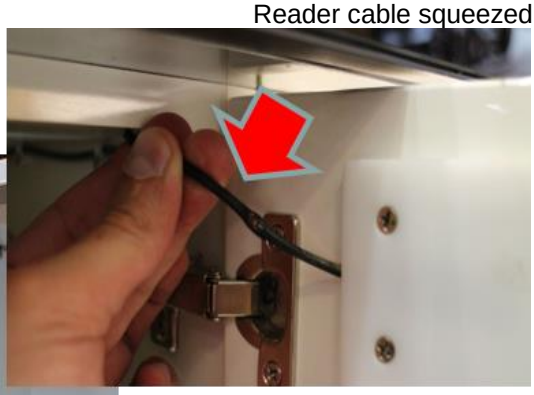
Check other cables in parallel

High Power Cables and High Frequency cables in the same conduit or in the same cable channel may cause disturbances and weaken or even block the reader signal, in worst case Keys are not detected at all.

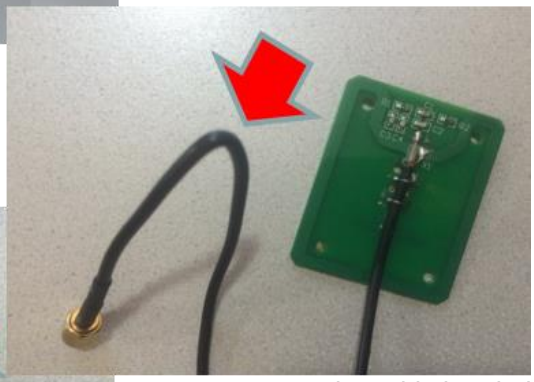


TEST the INSTALLATION – COMMON ISSUES - Examples

Reader cable squeezed.



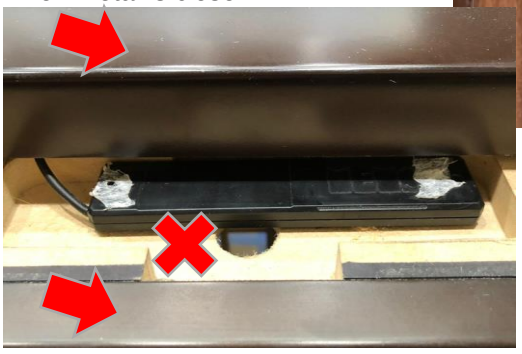
Reader cable will break.



Cable was stretched, Pin connector pulled back.

Reader cable bended.

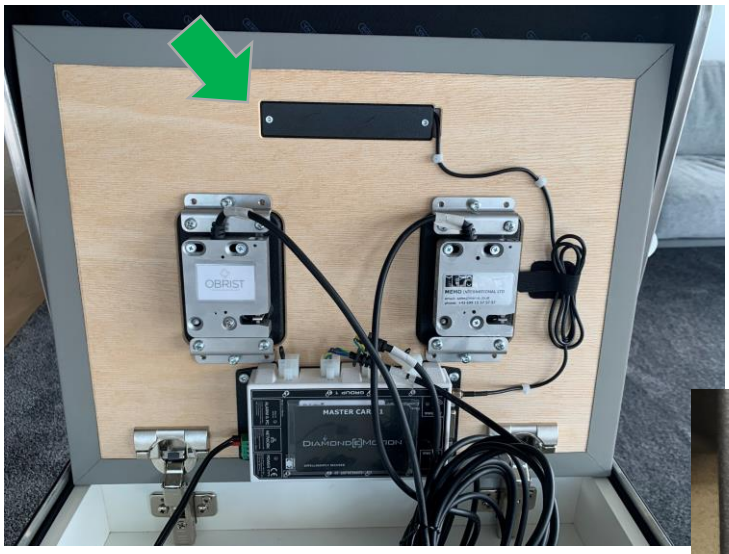
Drill hole Not sufficient when Metal is close.



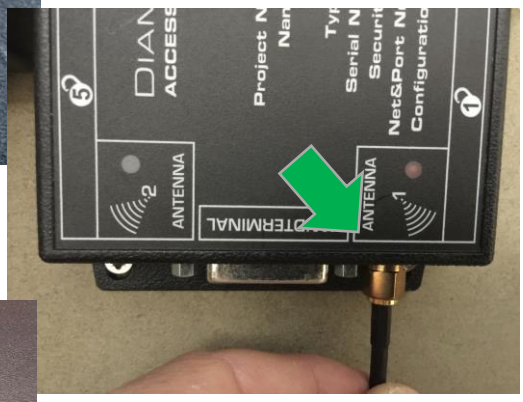
Panel thickness above Reader to big.

TEST the INSTALLATION – GOOD INSTALLATION - Examples

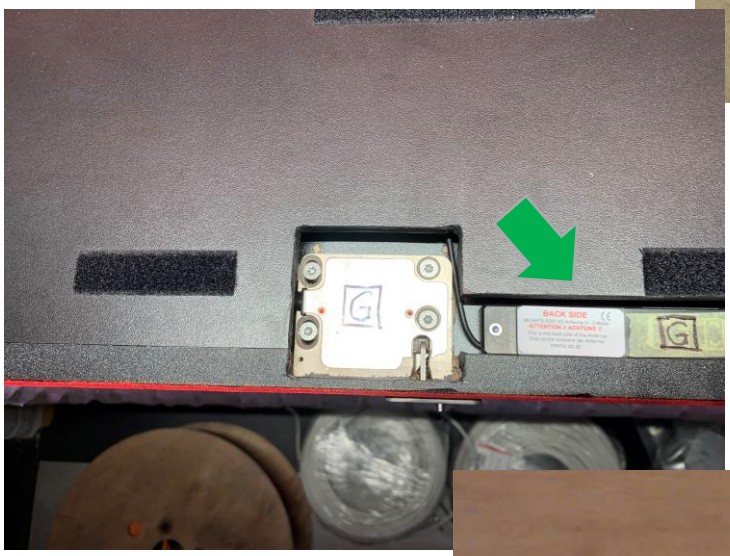
Reader mounted recessed



Reader Controller Connection



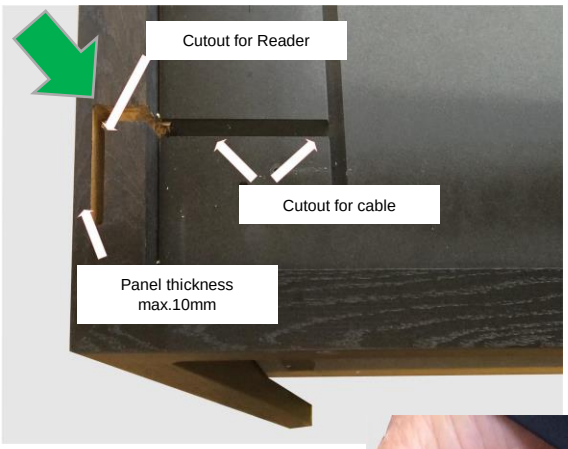
Reader mounted recessed



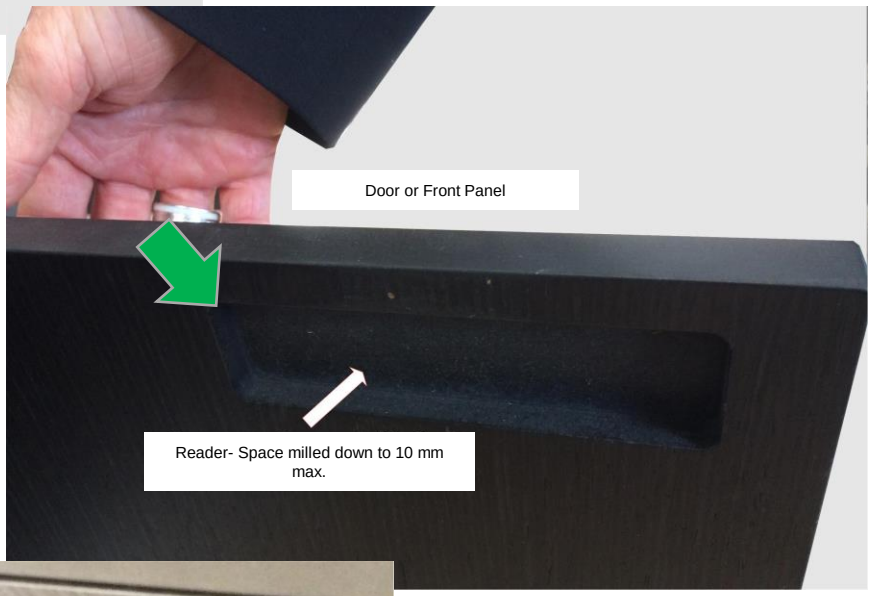
Reader Positioning

TEST the INSTALLATION – GOOD INSTALLATION - Examples

Reader cutout



Reader Cutout door panel



Reader mounting